

A&E FACTORY SERVICE

A&E for Health and Fitness

Customized repair programs from A&E help decrease downtime and keep your customers satisfied.

Health and fitness industry professionals face unique challenges when selecting a repair service provider. Keeping fitness equipment in good, safe repair, day in and day out, is central to your organization's success and reputation. Failure to do so may risk costly litigation and lost customers.

A&E clearly understands this and makes it our goal to deliver a repair and maintenance program that helps improve fitness equipment user experience and keeps customer relationships healthy.

Leverage a nationally proven repair service resource

- **Nationwide coverage** including locations smaller fleets can't reach
- **Over 3,400 experienced repair technicians** perform over 2 million service calls each year
- **Web-enabled laptops** and fully stocked, GPS-equipped vans support efficient, single-visit repairs
- **Thorough security and background checks** for all technicians
- **Real-time scheduling** of repair appointments

Focus on your bottom line, and increase efficiency

- A single point of contact helps control administrative costs and simplify the repair process
- Centralized billing systems provide accurate and timely billing information that helps you run your business more efficiently
- Our strict privacy policy keeps your customer data confidential

By leveraging the A&E team, you gain increased control over:

- Replacements vs. repair
- Cost of claims
- Lead time from request to repair

Incorporate preventive maintenance checks

- Help keep equipment running properly and safely
- Help mitigate against costly repairs

Based on your organization's unique needs, you may have additional questions. Tell us what they are, and we'll tell you how A&E can customize a third party repair program for your organization.

Contact us today at 1-800-862-9226.



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www.aefactoryservice.com