

# A&E FACTORY SERVICE

## A&E is your Recall/Rework Resource

**Trust your recall/rework repair service to A&E. You'll have a nationwide team already in place to deploy its resources for you fast, so you can fix it right and help prevent potentially harmful safety problems and costly litigation.**

A&E shares the highest standards of professionalism, efficiency and expertise on which your customers' loyalty depends. Our recall/rework repair experience reflects your organization's commitment to quality and safety, or you risk losing valuable customers.

- We are experienced in repairing recalled/reworked products for our manufacturer partners
- A&E has processes in place to quickly mobilize our technicians and technology
- We have established relationships with all channels, including government and safety regulators, and are authorized to execute repair on recalled/reworked products on a nationwide level

## Leverage a nationally proven repair service resource

- **Nationwide coverage** including locations smaller fleets can't reach
- **Over 3,400 experienced repair technicians** perform over 2 million service calls each year
- **Web-enabled laptops** and fully stocked, GPS-equipped vans support efficient, single-visit repairs
- **Thorough security and background checks** for all technicians
- **ISO compliant shop repair depots** and strategic positioning throughout the country ensure products are repaired quickly and correctly
- **Real-time scheduling** of repair appointments

## We never forget they're your customers

- We'll protect your brand image and foster customer loyalty
- Our strict privacy policy keeps your customer data confidential

## Focus on your bottom line, and increase efficiency

- A single point of contact helps control administrative costs and simplify the repair process
- Centralized billing systems provide accurate and timely billing and repair information that helps you run your recall/rework business more efficiently

Based on your organization's unique needs, you may have additional questions. Tell us what they are and we'll tell you how A&E can mobilize quickly in the event of a recall/rework.

**Contact us today at 1-800-862-9226.**



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[www.aefactoryservice.com](http://www.aefactoryservice.com)