

A&E FACTORY SERVICE

A&E for Third Party Administrators

Enhance customer loyalty and help increase organizational efficiency with customized repair programs from A&E.

Selecting the right repair service provider is fundamental to the success of a Third Party Administrator. When you choose A&E, you're teaming with a single nationwide source for professional, consistent and reliable repair services, which can help make your organization more efficient. Providing your customers with repair service from A&E can help increase customer satisfaction and renewal rates.

Leverage a nationally proven repair service resource

- Over 3,400 experienced repair technicians perform over 2 million service calls each year
- Thorough security and background checks for all technicians
- Web-enabled laptops and fully stocked, GPS-equipped vans support efficient, single-visit repairs
- ISO compliant shop repair depots and strategic positioning throughout the country ensure products are repaired quickly and correctly
- Real-time scheduling of repair appointments

Focus on your bottom line, and increase efficiency

- A single point of contact helps control administrative costs and simplify the repair process
- Centralized billing systems provide accurate and timely billing information

By leveraging the A&E team, you gain increased control over:

- Replacement vs. repair
- Cost of claims
- Lead time from request to repair

We never forget they're your customers

- We'll protect your brand image and foster customer loyalty
- Our strict privacy policy keeps your customer data confidential

We'll create a seamless, integrated network

- Integration of your parameters into our Call Centers
- Definition and implementation of your training requirements
- Understanding and profiling your claims processes

Based on your organization's unique needs, you may have additional questions. Tell us what they are, and we'll tell you how A&E can customize a third party repair program for your organization.

Contact us today at 1-800-862-9226.



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www.aefactoryservice.com